



INW
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Kirkland, WA 98033
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Sacramento, CA 95834
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RENTAL EQUIPMENT RETURN POLICY

1. The Rental Equipment you received has been:

- Thoroughly cleaned according to INW guidelines
- Evaluated to ensure its proper operation
- Calibrated to design specifications
- Double Checked prior to shipment to guarantee that all accessories are included and packaged in durable containers to ensure its safe arrival

2. As the Customer, you are responsible for the following:

- Prior to operation of any rental equipment, review the manual
- Operate within the equipment manual guidelines
- Clean the equipment prior to returning to the INW office - this includes **removing any and all tape residue**, if tape was used on the equipment.
- Repackage the equipment in the same container and manner in which it was shipped, checking the equipment serial number against the numbers provided with customer sales order
- Contact INW if you have any questions on operating the equipment, cleaning, damage, repackaging, etc.

3. If the Customer fails to fulfill any of these equipment requirements which results in any loss, damage or contamination of equipment, additional charges will be incurred.

*NOTE: Do **NOT** return used calibration fluids to the non-contaminated bottles.*

INW reserves the right to reject any equipment that would be a safety concern for INW staff. No responsibility will be taken for equipment that does not pass the INW Shipping and Receiving Clerk's initial sight and odor test. INW will not clean a customer's contaminated equipment; this is NOT an authorization for INW to assume that responsibility.