

Decontamination Policy

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In commitment to environmental safety standards, *Instrumentation Northwest, Inc.* will require decontamination for any equipment for repair or up-grading. **INW will not assume the responsibility for accepting equipment which does not pass an initial sight and odor examination.**

INW has no facility for cleansing contaminated equipment, nor a process or means for disposing of such equipment. If equipment is received at INW that fails our initial sight and odor exam, and which obviously needs to be cleansed and decontaminated, the equipment will be immediately returned at the customer's expense. **INW will make no exceptions to this policy.**

CLEANSING AND DECONTAMINATION PROCEDURES

INW sensors are designed to make decontamination as easy as possible. To decontaminate, simply hand wash the system to clean the outside surfaces of the system. The sensors can be handwashed with Alconox and warm water, not greater than 100 degrees Fahrenheit, then rinsed with deionized water. **All parts of the equipment, including cables and sensors, must be cleaned prior to return to INW.**

If RMAs are not approved within 90 days from evaluation date, equipment will be returned and evaluation charges will apply.

Please contact INW with any questions you may have about this policy.

